

CONTENT

APPROVAL	i
DECLARATION OF OWNERSHIP	iii
PREFACE.....	.iv
ACKNOWLEDGEMENT.....	v
ABSTRACT.....	vi
CONTENT.....	vii
LIST OF TABLES	
CHAPTER I INTRODUCTION	1
1.1. Background of the Research.....	1
1.2. Previous Studies	3
1.3. Statement of the Problem	4
1.4. Research Objective	5
1.5. Research Significance.....	5
1.6. Definition of Key Terms.....	6
CHAPTER II THEORETICAL FRAMEWORK	
2.1. General Overview on Pragmatic Study	7
2.2. Politeness	8
2.2.1. Brown & Levinson's Politeness	9
2.2.1.1 Face.....	9
2.2.1.1.1 Positive Face.....	10
2.2.1.1.2 Negative Face	10
2.2.1.2 Brown & Levinson's Politeness Strategies ..	11
2.2.1.2.1 Bald on Record	11
2.2.1.2.2 Positive Politeness	12
2.2.1.2.3 Negative Politeness	18
2.2.1.2.4 Off Record	22
2.3. Impoliteness.....	22
2.3.1. Bald on Record Impoliteness.....	24
2.3.2. Positive Impoliteness.....	24

2.3.3 Negative Impoliteness	27
2.3.4 Sarcasm/Mock Impoliteness	29
2.3.5 Withhold Impoliteness	29
2.4 Response to Impoliteness	30
2.4.1 Accepting the Face Attack.....	30
2.4.2 Countering the Face Attack	31
2.4.3 No response	33
CHAPTER III RESEARCH METHOD.....	34
3.1. Research Design	34
3.2. Data	35
3.3. Source of Data	35
3.4. Technique of Collecting Data.....	35
3.5. Technique of Analyzing Data.....	36
3.6. Organization of Writing	37
CHAPTER IV RESULTS AND DISCUSSION	38
4.1 Results	38
4.2 Discussion.....	42
4.2.1 Realizations of Impoliteness strategies employed by the participants.....	42
4.2.2 The participants' response to impoliteness strategies.....	80
CHAPTER V CONCLUSIONS AND SUGGESTIONS	92
5.1. Conclusion.....	92
5.2. Suggestion	93
REFERENCES	95
APPENDICES	