

The Effect of Service Quality to the Consumers' Satisfaction PT.Lion Superindo Ujungberung Branch Bandung.

A BACHELOR'S THESIS

Presented to
Universitas Islam Negeri Sunan Gunung Djati
in partial fulfillment of the requirements for the degree of
Sarjana Humaniora in English Department of Adab and Humanities Faculty

BY

Husnul
1211802053



BANDUNG
2014A.D