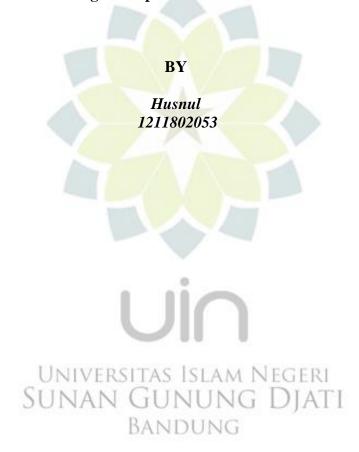
The Effect of Service Quality to the Consumers' Satisfaction PT.Lion Superindo Ujungberung Branch Bandung.

## A BACHELOR'S THESIS

## Presented to Universitas Islam Negeri Sunan Gunung Djati in partial fulfillment of the requirements for the degree of Sarjana Humaniora in English Department of Adab and Humanities Faculty



BANDUNG 2014A.D