DAFTAR ISI

ABSTRAK.....**Error! Bookmark not defined.**
LEMBAR PERSETUJUAN.....**Error! Bookmark not defined.**
LEMBAR PENGESAHAN.....**Error! Bookmark not defined.**
LEMBAR PERNYATAAN.....**Error! Bookmark not defined.**
MOTTO HIDUP .....**Error! Bookmark not defined.**
KATA PENGANTAR.....**Error! Bookmark not defined.**
DAFTAR ISI 1
DAFTAR TABEL .....**Error! Bookmark not defined.**
DAFTAR GAMBAR.....**Error! Bookmark not defined.**
RIWAYAT HIDUP.....**Error! Bookmark not defined.**
BAB I.....**Error! Bookmark not defined.**
PENDAHULUAN.....**Error! Bookmark not defined.**
A. Latar Belakang .....**Error! Bookmark not defined.**
B. Fokus Penelitian .....**Error! Bookmark not defined.**
C. Tujuan Penelitian.....**Error! Bookmark not defined.**
D. Manfaat Penelitian.....**Error! Bookmark not defined.**
E. Tinjauan Pustaka .....**Error! Bookmark not defined.**
F. Landasan Pemikiran .....**Error! Bookmark not defined.**
G. Langkah-langkah Penelitian.....**Error! Bookmark not defined.**
BAB II .....**Error! Bookmark not defined.**
KAJIAN PUSTAKA .....**Error! Bookmark not defined.**
A. Kajian Konseptual .....**Error! Bookmark not defined.**
B. Kajian Teoritis.....**Error! Bookmark not defined.**
1. Implementasi .....**Error! Bookmark not defined.**
2. Pelayanan Prima .....**Error! Bookmark not defined.**
3. Penyelenggaraan Haji dan Umrah .....**Error! Bookmark not defined.**
4. Peran Kementerian Agama Dalam Penyelenggaraan Haji dan Umrah..... **Error! Bookmark not defined.**
BAB III.....**Error! Bookmark not defined.**
HASIL PENELITIAN DAN PEMBAHASAN .....**Error! Bookmark not defined.**

A. Gambaran Umum Lokasi Penelitian ..... **Error! Bookmark not defined.**

1. Sejarah Kementerian Agama Kabupaten Kuningan ..... **Error! Bookmark not defined.**

2. Visi Dan Misi Kementerian Agama Kabupaten Kuningan . **Error! Bookmark not defined.**

3. Letak Geografis Kementerian Agama Kabupaten Kuningan .... **Error! Bookmark not defined.**

4. Struktur Organisasi ..... **Error! Bookmark not defined.**

5. Logo Kementerian Agama ..... **Error! Bookmark not defined.**

6. Operasional..... **Error! Bookmark not defined.**

B. Hasil Penelitian ..... **Error! Bookmark not defined.**

1. Faktor Pelayanan Prima Dalam Penyelenggaraan Haji Dan Umrah di Kantor Kementerian Agama Kabupaten Kuningan ..... **Error! Bookmark not defined.**

2. Dimensi Kualitas Pelayanan Prima Dalam Penyelenggaraan Haji dan Umrah di Kantor Kementerian Agama Kabupaten Kuningan..... **Error! Bookmark not defined.**

3. Standar Pelayanan Prima Dalam Penyelenggaraan Haji dan Umrah di Kantor Kementerian Agama Kabupaten Kuningan ..... **Error! Bookmark not defined.**

C. Pembahasan ..... **Error! Bookmark not defined.**

BAB IV ..... **Error! Bookmark not defined.**

PENUTUP ..... **Error! Bookmark not defined.**

A. Simpulan ..... **Error! Bookmark not defined.**

B. Saran ..... **Error! Bookmark not defined.**

DAFTAR PUSTAKA ..... **Error! Bookmark not defined.**

LAMPIRAN ..... **Error! Bookmark not defined.**