

DAFTAR ISI

BAB I	Error! Bookmark not defined.
PENDAHULUAN	Error! Bookmark not defined.
A. Latar Belakang Penelitian	Error! Bookmark not defined.
Tabel 1	Error! Bookmark not defined.
Data Hasil Wawancara Dengan Lima Orang Pegawai Direktorat Jenderal Pajak Error! Bookmark not defined.	
B. Identifikasi Masalah	Error! Bookmark not defined.
C. Rumusan Masalah	Error! Bookmark not defined.
D. Tujuan Penelitian	Error! Bookmark not defined.
E. Kegunaan Penelitian	Error! Bookmark not defined.
F. Kerangka Teoritis	Error! Bookmark not defined.
G. Kerangka Pemikiran	Error! Bookmark not defined.
Gambar 1.1 Kerangka Pemikiran	Error! Bookmark not defined.
Tabel 1. 1	Error! Bookmark not defined.
Penelitian Terdahulu	Error! Bookmark not defined.
I. Hipotesis	Error! Bookmark not defined.
BAB II	Error! Bookmark not defined.
TINJAUAN PUSTAKA	Error! Bookmark not defined.
A. Manajemen	Error! Bookmark not defined.
B. Manajemen Sumber Daya Manusia	Error! Bookmark not defined.
a. Fungsi Manajemen MSDM.....	Error! Bookmark not defined.
C. Kinerja	Error! Bookmark not defined.
1. Pengertian Kinerja.....	Error! Bookmark not defined.
2. Indikator Kinerja Karyawan.....	Error! Bookmark not defined.
3. Tujuan Penilaian Kerja.....	Error! Bookmark not defined.
4. Faktor-faktor yang Mempengaruhi Kinerja .	Error! Bookmark not defined.
6. Kinerja Dalam Perspektif Islam.....	Error! Bookmark not defined.
D. Mutasi Jabatan	Error! Bookmark not defined.
.1 Pengertian Mutasi	Error! Bookmark not defined.
2. Tujuan dan Manfaat Mutasi	Error! Bookmark not defined.
3. Dasar Pelaksanaan Mutasi	Error! Bookmark not defined.
4. Faktor-Faktor yang Harus Diperhatikan Dalam Mutasi	Error! Bookmark not defined.
Mutasi yang dilaksanakan dapat meningkatkan efektivitas dan efisiensi oleh karena itu perlu ada evaluasi pada setiap perkerja secara berkesinambungan secara objektif.	

Menurut Sastrohadiwiryo (2002), dalam melaksanakan mutasi harus dipertimbangkan faktor-faktor yang dianggap objektif dan rasional, yaitu :**Error! Bookmark not defined.**

5. Kendala Pelaksanaan Mutasi**Error! Bookmark not defined.**

Sastrohadiwiryo (2002) mengemukakan ada tiga jenis penolakan pegawai terhadap mutasi pegawai, yaitu :**Error! Bookmark not defined.**

6. Indikator Pengukuran Mutasi Kerja**Error! Bookmark not defined.**

Beberapa indikator mutasi kerja (Ambarita, 2015), yaitu : ...**Error! Bookmark not defined.**

E. Promosi Jabatan.....**Error! Bookmark not defined.**

1. Pengertian Promosi Jabatan**Error! Bookmark not defined.**

2. Dasar-dasar pertimbangan Promosi Jabatan ..**Error! Bookmark not defined.**

3. Syarat-syarat Promosi Jabatan**Error! Bookmark not defined.**

4. Manfaat Promosi.....**Error! Bookmark not defined.**

5. Promosi Jabatan dalam Perspektif Islam**Error! Bookmark not defined.**

F. Komitmen Organisasi.....**Error! Bookmark not defined.**

1. Pengertian Komitmen Organisasi**Error! Bookmark not defined.**

2. Dimensi Komitmen Organisasi.....**Error! Bookmark not defined.**

BAB III.....**Error! Bookmark not defined.**

METODOLOGI PENELITIAN**Error! Bookmark not defined.**

A. Metode Penelitian.....**Error! Bookmark not defined.**

B. Variabel Penelitian.....**Error! Bookmark not defined.**

Tabel 3.1.....**Error! Bookmark not defined.**

Operasional Variabel Penelitian.....**Error! Bookmark not defined.**

E. Teknik Pengumpulan Data**Error! Bookmark not defined.**

Tabel 3. 2 Skoring Pernyataan.....**Error! Bookmark not defined.**

C. Jenis Data.....**Error! Bookmark not defined.**

D. Populasi dan Sampel.....**Error! Bookmark not defined.**

1) **Populasi**.....**Error! Bookmark not defined.**

2. **Sampel**.....**Error! Bookmark not defined.**

F. Analisis Data**Error! Bookmark not defined.**

1. **Uji Validitas****Error! Bookmark not defined.**

2) **Uji Hipotesis****Error! Bookmark not defined.**

a. **Uji t (parsial)****Error! Bookmark not defined.**

1) **Uji Parsial Mutasi****Error! Bookmark not defined.**

2) **Uji Parsial Promosi**.....**Error! Bookmark not defined.**

3) **Uji Parsial Komitmen Organisasi**.....**Error! Bookmark not defined.**

b. **Uji F (Simultan)****Error! Bookmark not defined.**

I. Tempat dan Jadwal Penelitian	Error! Bookmark not defined.
1. Tempat Penelitian	Error! Bookmark not defined.
2. Jadwal Penelitian	Error! Bookmark not defined.
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Jadwal Penelitian	Error! Bookmark not defined.
BAB IV	Error! Bookmark not defined.
HASIL PENELITIAN DAN PEMBAHASAN	Error! Bookmark not defined.
A. Gambaran Umum Lokasi Penelitian	Error! Bookmark not defined.
1. Sejarah Kantor Wilayah Direktorat Jenderal Pajak Jawa Barat I Kota Bandung	Error! Bookmark not defined.
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Tabel 4.1	Error! Bookmark not defined.
Unit Kantor Pelayanan Pajak di Lingkungan Kantor Wilayah Jawa Barat I	Error! Bookmark not defined.
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2. Visi dan Misi Kantor Wilayah Direktorat Jenderal Pajak Jawa Barat I Kota Bandung	Error! Bookmark not defined.
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3. Bidang Kerja Kantor Wilayah Direktorat Jenderal Pajak Jawa Barat I Kota Bandung	Error! Bookmark not defined.
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4. Struktur Organisasi Kantor Wilayah Direktorat Jenderal Pajak Jawa Barat I Kota	Error! Bookmark not defined.
Bandung	Error! Bookmark not defined.
Gambar 4.1 struktur organisasi Kantor Wilayah Direktorat Jenderal Pajak Jawa Barat I Kota	Error! Bookmark not defined.
Bandung	Error! Bookmark not defined.
B. Hasil Penyebaran Kuisisioner	Error! Bookmark not defined.
1. Klasifikasi Kuisisioner	Error! Bookmark not defined.
2. Sistematika Penyebaran Kuisisioner	Error! Bookmark not defined.
C. Profil Responden	Error! Bookmark not defined.
a. Profil Responden Berdasarkan Jenis Kelamin	Error! Bookmark not defined.
Tabel 4.2	Error! Bookmark not defined.
Profil Responden Berdasarkan Jenis Kelamin	Error! Bookmark not defined.
b. Profil Responden Berdasarkan Usia	Error! Bookmark not defined.
Tabel 4.3	Error! Bookmark not defined.
Profil Responden Berdasarkan Usia	Error! Bookmark not defined.
c. Profil Responden Berdasarkan Tingkat Pendidikan	Error! Bookmark not defined.
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Tabel 4.4	Error! Bookmark not defined.
Profil Responden Berdasarkan Pendidikan	Error! Bookmark not defined.
Pendidikan	Error! Bookmark not defined.
D. Analisis Data	Error! Bookmark not defined.
1. Pengolahan Data Kuisisioner.....	Error! Bookmark not defined.

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Jawaban pernyataan ke-1	Error! Bookmark not defined.
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Jawaban pernyataan ke-2	Error! Bookmark not defined.
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Jawaban pernyataan ke-4	Error! Bookmark not defined.
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Jawaban pernyataan ke-5	Error! Bookmark not defined.
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Jawaban pernyataan ke-28	Error! Bookmark not defined.
2. Uji Validitas	Error! Bookmark not defined.
Tabel 4.41.....	Error! Bookmark not defined.
Hasil Pengujian Validasi instrumen Mutasi (X1)	Error! Bookmark not defined.
Tabel 4.42.....	Error! Bookmark not defined.
Hasil Pengujian Validasi instrumen Promosi Jabatan (X2).....	Error! Bookmark not defined.
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Hasil Pengujian Validasi instrumen Komitmen Organisasi (X3).....	Error! Bookmark not defined.
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Hasil Pengujian Validasi instrumen Kinerja Pegawai (Y).....	Error! Bookmark not defined.
3. Uji Reliabilitas.....	Error! Bookmark not defined.
Tabel 4.45.....	Error! Bookmark not defined.
Hasil Pengujian Reliabilitas Mutasi	Error! Bookmark not defined.
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Hasil Pengujian Reliabilitas Promosi.....	Error! Bookmark not defined.
Tabel 4.47.....	Error! Bookmark not defined.
Hasil Pengujian Reliabilitas Komitmen Organisasi	Error! Bookmark not defined.

Tabel 4.48	Error! Bookmark not defined.
Hasil Pengujian Reliabilitas Kinerja Pegawai	Error! Bookmark not defined.
4. Meode Pengujian Hipotesis	Error! Bookmark not defined.
1) Analisis Regresi Berganda	Error! Bookmark not defined.
Tabel 4.51	Error! Bookmark not defined.
Koefisien Regresi Linier Berganda	Error! Bookmark not defined.
2) Uji T	Error! Bookmark not defined.
3) Uji Simultan (Uji F)	Error! Bookmark not defined.
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4) Analisis Koefisien Determinasi (R^2).....	Error! Bookmark not defined.
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Pedoman Interpretasi Koefisien Determinasi	Error! Bookmark not defined.
Tabel 4.53	Error! Bookmark not defined.
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5. Analisis dan Pembahasan	Error! Bookmark not defined.
1) Pengaruh Mutasi (X1) terhadap Kinerja Pegawai (Y)	Error! Bookmark not defined.
2) Pengaruh Promosi (X2) terhadap Kinerja Pegawai (Y)	Error! Bookmark not defined.
3) Pengaruh Komitmen Organisasi (X3) terhadap Kinerja Pegawai (Y)	Error! Bookmark not defined.
4) Pengaruh Mutasi (X1), Promosi (X2) dan Komitmen Organisasi (X3) terhadap Kinerja Pegawai (Y)	Error! Bookmark not defined.
BAB V	Error! Bookmark not defined.
PENUTUP	Error! Bookmark not defined.
A. Kesimpulan	Error! Bookmark not defined.
B. Saran	Error! Bookmark not defined.
DAFTAR PUSTAKA	Error! Bookmark not defined.